

#### **CRISISCOMMSMASTERY**

**5 Tips for Surviving a Crisis** 

>>> PRESENTED BY: AMY FORSYTHE

# CRISIS>>> COMMS COMMS COMMS CONTROL COMMS COMMS

VIRTUAL SUMMIT

5 Tips for Surviving a Crisis

PRESENTED BY:

AMY FORSYTHE







Amy Forsythe - Guest on "Your World with Neil Cavuto"

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#### 5 TIPS FOR SURVIVING A CRISIS

Spectrum of Crisis: SNAFU on social media

...LIFE & LIMB



#### **DEFINE A CRISIS:**

# IS IT IMPORTANT or URGENT?

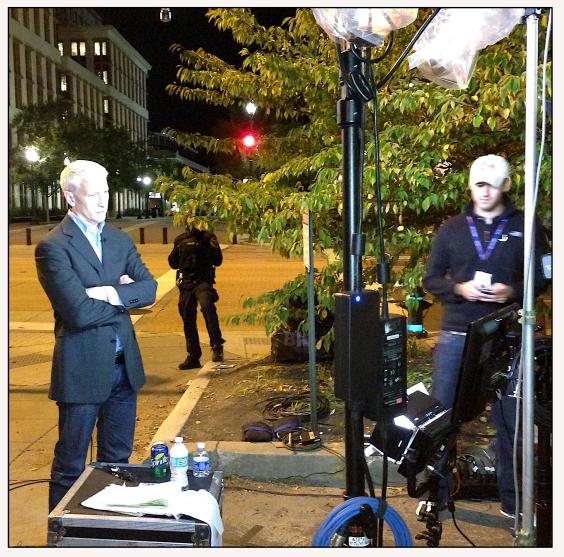
or is it a CRISIS?





NAVY UPDATE ON SHOOTING SPREE
NEWS CONFERENCE FROM OFFICIALS EOPLE TO CALL 800-CALL-FBI OR SUBMIT TIPS ONLINE AT HTTP

#### **CRISISCOMMS**MASTERY »













#### **DELIBERATE PLANNING**

- Not if, but when
- Identify priorities for team and leadership
- Contingencies for success
- Good calendar management





- GUN DRILLS
- Role playing
- Feedback to work out snags
- Identify 'improves and sustains'



### PREPARE YOUR TEAM

- TACTICALLY
- PHYSICALLY
- MENTALLY
- EMOTIONALLY
- HOLISTICALLY



#### **KNOW YOUR TOOLS**

- Write your own PLAYBOOK
- Review it once or twice a year
- Comms channels?
- Phone rosters, group chats
- Passwords, content archives, etc.



#### **KEEP A JOURNAL**

- Helps to document your work
- Cathartic and calming
- Boosts your memory
- List of wins and achievements
- Easier for AAR

# DELIBERATE PLANNING PREPARE YOUR TEAM TRAIN AS YOU FIGHT KNOW YOUR TOOLS KEEP A JOURNAL

#### **SURVIVING A CRISIS**

...Without losing your cool

Converting your technical & tactical competencies



Into strong
leadership
traits as a trusted
advisor



## **AMY FORSYTHE**



